

Activate Terms & Conditions

- The total price you pay will be based on the number of children attending the party plus any products you purchase subject to a minimum number of 10 children.
- 50.00 Euro per party DEPOSIT is required to secure your party booking. This deposit is non-refundable and non-transferable.
- The balance for the party is payable on the day with Cash, Credit Card or Debit Card.
- Final numbers and any extras must be confirmed a minimum of 3 days before your party.
- Should you require to move the date or time of the party you must do so at least 7 days in advance (subject to availability).
- Siblings will not be allowed to enter the party room unless they are included in the party number and have paid the party price per child.
- If you are expecting more than 25 children, please make us aware as soon as it is convenient.
- Parents/Guardians must always maintain supervision of their children and ensure their children understand and abide by the rules of play. We require a minimum of 2 adults per party.
- All ACTIVATE parties are for duration of 2 hours: 1 1/2 hours play and 1/2 hour for the mealtime. The party booth and adult seating areas will be available between these times.
- We have a strict **NO OUTSIDE FOOD** policy. No outside food (cakes, crisps, jellies, chocolate etc.) are not permitted on party booths/ surrounding tables. You will be asked to put them away until you leave the premises. This is in accordance with our Health & Safety Policy.
- Parties are asked to arrive at least 10 minutes before party start time.
- For add-on activities from the Softplay Party (Mini-Golf, Cinema, Bowling, Laser) Each child must be the suitable age for the extra activity to participate.
- All kids entering the Playframe must be less than 1.45m in Height. This is in accordance with our Health & Safety Policy.
- No shoes are permitted in the play structure and socks must always be worn; you can purchase socks at the cafe for €1.
- Party Parents/ Guardians must ensure that the children at the party use the correct age appropriate play areas. (No big kids in the baby/ Toddler area)
- Activate provide an Ice Cream Birthday Cake (Included in price) If you would like to bring your own. It must be shop bought and you must bring the receipt to Activate for it to be consumed on the premises. If you're getting one made from a bakery, you must provide Activate with a full allergen listing from the bakery for it to be consumed on the premises. Homemade cakes are not permitted to be eaten on Activate premises.
- Please ensure that the following items are not brought into the playframe by any individual.
 1. Food including sweets and chewing gum

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2. Drinks
 3. Pens
 4. Watches
 5. Money
 6. Sharp objects.
- We do not allow sparkling candles for birthday cakes, ACTIVATE have suitable candles for all cakes.
 - Additional decorations are more than welcome in our party booths. However, they MUST be removed and taken home by the parents. Activate will not be responsible for the disposal of party decorations. Any damage or wear and tear caused by decorations the below clean up charge may apply
 - Cleanup charge of €30 will apply if food fights or any such actions occur
 - Inform a staff member immediately if an accident occurs.
 - Children must always follow the instructions of Activate Waterford staff in the playframe structure.
 - For the safety and enjoyment of all children, age and time restrictions apply and are enforced.
 - Activate Waterford does not accept responsibility for any injury sustained on the premises.
 - Activate Waterford does not accept responsibility for any lost items.